

Betty J. Crane, M.A., J.D., A.M.F.T.
Psychotherapist

Nurturing therapist with strong empathy and active listening skills committed to empowering relational growth and life satisfaction.

A sincere and self-starting counseling psychotherapist with proven skills in supportive and insight-oriented therapy. Ethical, competent, hard-working, and flexible as demonstrated by career trajectory from litigation attorney to corporate management to psychotherapist. Professional and experiential growth from dispute resolution to facilitative, people-focused corporate management to a focus on the enhancement of relationships in all areas of life.

Highlights of Experience

- Proud mother of 2 and frequent volunteer in school, church, and community organizations
- Active participant in all facets of community-based counseling center
- Proven abilities at assessing professional liability risk and formulation of risk management tools
- Experienced and sought-after leader for risk management education seminars for architects and engineers
- Corporate liaison between employer/professional liability insurer and architecture industry lobbying group
- Successfully revamped internal office procedures in face of daunting technology challenges
- Created effective procedures to increase office productivity by 50% with no increase in staffing
- Known for management style centered on the growth, validation, and empowerment of all employees

Professional Experience

Licensures: Associate Marriage & Family Therapist, State of Illinois
Licensed Professional Counselor-application pending

Intern, Wheaton Youth Outreach, Wheaton, Illinois

July 2009-May 2010

Energetic member of community-based counseling center. Counseled individuals, couples, families, and youth from traditionally underserved populations.

- Trained in crisis management and active member of youth-in-crisis response team
- Experienced in facilitating interventions with distressed youth
- Eagerly sought clients with challenging circumstances to stimulate professional growth and development
- Experienced in diagnostic interviewing, assessment and treatment plan report writing, insight-oriented therapy, psychoeducation, cognitive behavioral counseling, and group work

Betty J. Crane, M.A., J.D., A.M.F.T.

Vice President and Regional Claims Manager

January 1996-May 2000

Claims Supervisor, DPIC Companies, Itasca, Illinois

May 1991-January 1996

Respected leader of 13-state Midwest Regional Claims Office for premier architect and engineer professional liability insurance carrier. Responsible for all budgetary, financial, administrative, personnel, and claims benchmark criteria.

- Created high-functioning, cohesive regional claims team of 7 professional and 3 support staff
- Responsive and flexible member of corporate claims management team, often contributing to corporate-wide policy decision-making
- Cultivated effective network of regional attorneys for benefit of our customers
- Actively involved in facilitating the support and effectiveness of our agency network
- Educator and trainer of employees, customers, and business partners
- Overcame challenging administrative and technologically-deficient environment to recast office into innovative center of productivity, outpacing all other regional offices on all comparable measures
- Keys to Success: focusing on the individual, respectfully empowering, eliciting top performance, celebrating successes, and conquering myriad challenges

Associate Litigation Attorney

September 1986-May 1991

Peterson, Ross, Chicago, Illinois

January 1990-May 1991

Schirott & Associates, Itasca, Illinois

December 1988-January 1990

Judge & Knight, Park Ridge, Illinois

September 1987-November 1988

Spangler, Jennings, Spangler & Dougherty, Merrillville, Indiana

September 1986-September 1987

Drawn to the practice of law by a hunger for justice for the individual. Proficient at all levels of junior associate responsibilities, including: discovery, depositions, motion practice, brief writing, pretrial and trial preparations.

Education

M.A., Clinical Psychology, Wheaton College, Wheaton, Illinois – May 2010

J.D., Valparaiso University School of Law, Valparaiso, Indiana – May 1986

B.A., English Literature, Loyola University of Chicago, Illinois – May 1983

Civic and Community Activities

- Regular volunteer at my children's schools for fundraisers, school library, literacy programs, publishing center, and classroom events
- Active member of church PADS team and mission committee
- Regular volunteer with J.U.S.T., a prison ministry organization: I lead group anger management sessions with female inmates

Hobbies

Reading, gardening, running, biking, hiking, golf, cooking, movies, travel